



Beth Israel Deaconess
Medical Center



A teaching hospital of
Harvard Medical School

OpenNotes Resources

Deb Wachenheim
Manager of Stakeholder Engagement
OpenNotes

OpenNotes Website

Resources for Patients/Care Partners

2

- **FAQ**-what are notes, why they are beneficial, responses to common concerns
- **Examples** of different types of notes and questions to ask while reading notes
- **Mental health notes**-why beneficial, answers to concerns, real life examples and stories, which health systems are sharing
- **Pediatric and adolescent notes**-how to use, answers to concerns, which systems are sharing
- **Care partners**-how notes are beneficial, real life stories

OpenNotes Website

Resources for Health Professionals

3

- Making the Case-**Research**
- **FAQ**-what are notes, why beneficial to patients and clinicians, responses to common concerns
- **Implementation toolkit**-overview of steps toward implementation, decisions to be considered, communicating to patients and staff
- **Mental health notes**-which systems sharing, why beneficial, tips for how to write notes, examples
- **Pediatric/adolescent notes**-which systems sharing, responses to common concerns
- **Care partners**-how beneficial and how to facilitate

Resources for Patient and Family Advisors/PFACs

4

- Patient and Family Advisor Toolkit (useful both for health system staff and advisors)
<https://www.opennotes.org/pfac-toolkit/>
- ▣ **Speaking up** for OpenNotes
- ▣ **Partnering** to advocate for OpenNotes
- ▣ **Advising during design/development** of OpenNotes
- ▣ **Involvement in outreach/education** to patients/families
- ▣ **Feedback**
- Patient/family speakers

Other Resources

5

- **Stories**-Videos on website
- **Speakers**-clinicians, patients/care partners, OpenNotes staff
- **Research**- <https://www.opennotes.org/about/research/>
- **Connections with other health systems**
- **Map** of implementers- <https://www.opennotes.org/join/map/>
- **Joining the OpenNotes Movement**
 - 10 Things Patients Can Do-advocating for OpenNotes, effectively using notes, telling stories, following OpenNotes (<https://www.opennotes.org/join/what-patients-can-do-right-now/>)
 - 10 Things Clinicians/Staff Can Do-start ball rolling to share notes, partnering with patients, encouraging clinicians to share notes, ensuring patients can access (<https://www.opennotes.org/join/what-clinicians-can-do/>)