

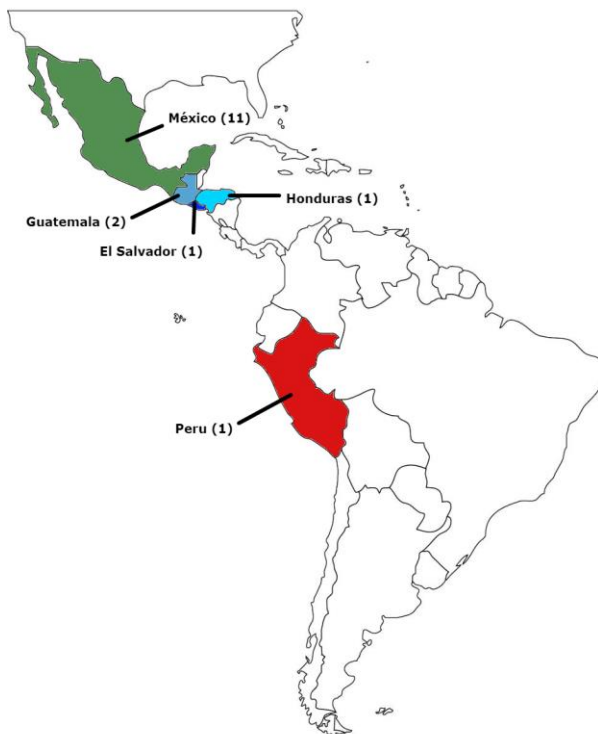
### OUR CONSEJO

Our Latino Family Advisory Board, in Spanish, el Consejo de Familias Latinas, is composed of Spanish-speaking families from the community who are dedicated to helping promote and create better health services to meet Latino families' needs. Our meetings are an opportunity for Johns Hopkins physicians, researchers, and staff to meet with families that receive care at the Bayview Children's Medical Practice (CMP) and talk about the challenges Latinos face in receiving health care. The Consejo was established in 2011 by Dr. Lisa DeCamp and Dr. Sarah Polk, both pediatricians at CMP. This year, we celebrate our 6<sup>th</sup> year of engaging Spanish-speaking Latino families to improve healthcare services at the CMP, the JHBMC and throughout Johns Hopkins Medicine.



### OUR MEMBERS & MEETINGS

#### MEMBER COUNTRY OF ORIGIN



- **16 active members from the community**
- Members belong to Latino immigrant families who have been receiving care at CMP for an average of 9 years (range 3-15)
- **Community Consejo members come from countries throughout Central and South America**
- Members have been living in the US for an average of 15 years (range 12-28)
- Members have been part of the LFAB for an average of 5 years (range 1-7)
- **6 have been members since the start of the board in 2011**
- We had nine meetings from August 2017 – June 2018
- The meetings were organized by Dr. DeCamp, Dr. Polk, coordinator, Tatianna Rivera Rodriguez, and social worker, Flor Giusti. Other staff members who contributed were Sarahi Juárez Castro and Ceal Curry.

Board members were welcomed with food from a local restaurant, childcare in a separate area provided via the JHBMC Child Life Specialist, a meeting agenda, and a place where opinions were heard and valued.

## CONSEJO PROJECTS 2017-2018

### CLINICAL CARE IMPROVEMENT



- Promoted child-centered vaccine administration via development and adaptation of an educational video in Spanish about how to manage childhood anxiety surrounding vaccine administration.
- Worked and provided feedback on Spanish language letter informing patient-families about a Long Term Reversible Contraceptive program.
- Met with clinic representatives to discuss services in the CMP such as health insurance assistance and renewal.

### RESEARCH

- Our members collaborated on the preliminary steps taken to establish group well-child care visits in the CMP and participate in a national evaluation of group well-child care.
- Worked on a QI research into improving language access service to patients with a limited English proficiency.
- Provided feedback on the cultural competency in a study focusing on healthy habits in the perinatal period.

### COMMUNITY ACTIVISM

- The members participated in establishing a Youth Advisory Board component and creating a space for the teenage children of the clinic to provide direct input and feedback.

## FINAL REMARKS

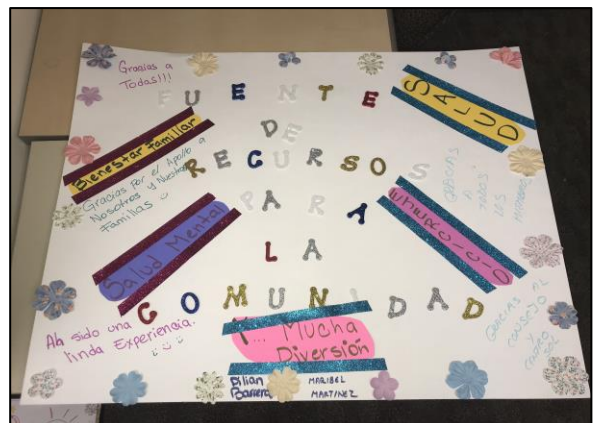
### IPFCC CONSEJO PRESENTATION

This year, Consejo staff members, Dr. Lisa DeCamp and Tatianna Rivera Rodriguez, along with two members of the board, presented at the 8<sup>th</sup> annual International Conference on Patient- and Family-Centered Care. They presented on the role and mission of the Consejo by first discussing the Latino population in Baltimore, the majority of which is of limited English proficiency (LEP), to then showing the board's involvement in helping Johns Hopkins to improve medical attention and patient engagement.

### OUR MEMBERS' THOUGHTS

As part of our end of the year activity, we asked members to decorate a poster and share what are the best aspects and their opinions of the Consejo:

- "This year has allowed us to express ourselves with confidence and contribute changes to improve our work as a group"
- "We are a close-knit group always listening to different opinions"
- "Thank you for supporting us and our families, it has been a nice experience."
- "Our group is very interesting because it always gives really wonderful suggestions about our children and also about women's health, which is what is most important."



**We thank our members for their work on behalf of Johns Hopkins Medicine. ¡Mil gracias!**