



VISITOR RESTRICTIONS

Dear Children’s Mercy Patients and Families,

With the outbreak of COVID-19 (Coronavirus), Children’s Mercy is taking steps to protect our patients and their families, staff, visitors and the community. We are strictly limiting visitors to Children’s Mercy until the spread of COVID-19 is no longer a threat.

Parents/Guardians are not visitors and may be with their children at all locations.

Parents/Guardians -
Please do not come to Children’s Mercy if you are sick, unless it is urgent.

Inpatient Units	For all patients: <ul style="list-style-type: none">No other visitors, including siblings, are allowed.Parents/guardians must be free of fever and respiratory symptoms.Exceptions will be considered case-by-case and approved only if needed to support the child or parents/guardians.
	For patients in isolation <u>with</u> suspected or confirmed COVID-19: <ul style="list-style-type: none">Only 1 parent/guardian allowed in room with child at a time.Maximum of 2 parents/guardians visiting per day.Parent/guardian must wear a gown, mask and gloves while in their child’s room.When arriving at the hospital, parent/guardian must ask Security for a mask and go directly to their child’s room.When leaving their child’s room, parent/guardian must wear a mask and go directly to their car. The mask can be removed after getting in the car.Meals for parents/guardians will be ordered and delivered to their child’s room.
	For patients <u>without</u> suspected or confirmed COVID-19: <ul style="list-style-type: none">Parents/guardians allowed in their child’s room.Parents/guardians will not wear gowns, gloves or masks.
Surgery	<ul style="list-style-type: none">Do not come to the hospital if you or your child is sick.Parents/guardians allowed to bring the child.No other visitors, including siblings, are allowed.
Clinic Appointments	<ul style="list-style-type: none">Parents/guardians may bring the child. Please keep number of people as low as possible.No other visitors are allowed.Do not come to your clinic appointment if the adult or child has respiratory symptoms, a fever or exposure to COVID-19. Instead, call Centralized Scheduling at (816) 234-3700 to reschedule.
Emergency Room	<ul style="list-style-type: none">Parents/guardians may be with the child. Please keep number of people as low as possible.No other visitors are allowed.
Urgent Care	<ul style="list-style-type: none">Parents/guardians may be with the child. Please keep number of people as low as possible.No other visitors are allowed.

The decision to restrict visitors was difficult. Our goal is to protect your children and your family, our staff and the community. If you have any questions, please talk with the manager of your child’s unit or department.